

HARINGEY SAFEGUARDING ADULTS BOARD STRATEGIC PLAN 2015-18

Priorities for 2016-17 & progress report as at November 2016

1 We are assured that safeguarding practice is person-centred and outcomes focused						
	Objective	Key principle	Timescale	Lead	Success criteria	Progress as at November 2016
1.1	Implement the Quality Assurance Framework to include both performance data and analysis and auditing that explicitly considers how person-centred safeguarding interventions are, and how reflective of users' views and needs	Prevention	First full quarterly report from Q1 2016/17	Chair QA Sub-group	<p>The Board is assured:</p> <ul style="list-style-type: none"> • that people are asked about the outcomes they want; • that the outcomes are defined by them; and • that the extent to which they are realised is measured and aggregated 	<p>The Framework is in place and quarterly performance monitoring includes indicators about outcomes for vulnerable adults and there is clear improvement trend. Over time the proportion of MSP's achieved has increased from 50% in Q2 (2015-16), to 79% in quarter 2 (2016-17). There is more work to be done to develop multi-</p>

						agency data reporting.
1.2	Improve user and carer involvement in safeguarding (Making Safeguarding Personal) across the partnership with clarity about how to measure and demonstrate outcomes with both baselines and targets.	Empowerment	Piloting by December 2016 and assessing improvements through performance monitoring by end Q4 2016/17	Chair QA Sub-group	The Board is assured: <ul style="list-style-type: none"> • that safeguarding is person-led and outcome-focused; • that it engages the person in a conversation about how best to respond to their safeguarding situation in a way that enhances involvement, choice and control as well as improving quality of life, wellbeing and safety. 	As reported at 1.1 this is underway and a Task & Finish Group of the QA Sub-group is developing the work further across the partnership
1.3	Feasibility into the development of an Adult/Family MASH Board to include in particular a focus on transition into adulthood.	Partnership Protection	Q4 2016/17	Director Adult Social Services	The Board is assured of: <ul style="list-style-type: none"> • More effective use of resources development of a whole family approach to 	Work is underway to look at the connections with the Children's MASH staff within the Police and the learning will be

					<p>safeguarding;</p> <ul style="list-style-type: none"> • improved approach to safeguarding during transition periods. 	shared.
1.4	Establish standards and agreed competencies in MSP and adult safeguarding prevention for all staff across the partnership	Prevention Empowerment	Q4 2016/17	Chair QA Sub-group & Chair Prevention and Training & Development Sub-group	<p>The Board is assured that:</p> <ul style="list-style-type: none"> • the safeguarding workforce is person-centred and understands MSP; <p>the system is focused on prevention</p>	A Task & Finish Group is developing a set of standards to take this work forward.
1.5	Develop a multi-agency person-centred strategic risk management policy and register with clear accountability lines.	Partnership Proportionality	November 2016 Board meeting	Chair QA Sub-group	Improved understanding of and approach to multi-agency risk management across the partnership	A framework was agreed the November 2016 Board meeting and the QA Sub-group will present the populated risk register at the January Board
2	We prevent abuse and neglect					
	Objective	Key principle	Timescale	Lead	Success criteria	

2.1	Improve targeting and prevention by monitoring and identification of poor quality Safeguarding practice, increased risks and vulnerabilities to abuse, safeguarding themes, trends and locations and ensure engagement of service users, carers and community and voluntary sector to current concerns and trends are captured	Prevention	Q4 2016/17	Chair QA Sub-group	The Board is assured that partnership safeguarding priorities, responses and prevention planning and are informed by local intelligence about risk.	The QA Sub-group is developing a set of inquiries under its QA Framework to assist with scrutiny of performance data across the partnership. Discussions are taking place with Bridge Renewal Trust about how to continue communication with VCS and carer and user groups.
2.2	Use intelligence to identify key themes and raise awareness of abuse and neglect with staff, partners and the public through improved communications and campaigns	Prevention Empowerment	Campaign schedule agreed from April 2016 and devised on annual basis through the Prevention Sub-group	Chair Prevention and Training & Development Sub-group	The Board is assured that there is a cycle of well-informed public campaign and communications in place with evaluation criteria that includes measuring access and impact.	The key themes have been identified from the performance monitoring. A funding application to support the campaign was unsuccessful which has caused some delay but materials are now being

						developed with a view to launch in Q4.
2.3	To monitor the implementation of the SAB Prevent Action Plan and agency statutory duties under the Counter-Terrorism Security Act 2015 in respect of preventing and dealing with radicalisation and extremist activities	Prevention Protection	Quarterly reporting	Chair Prevention and Training & Development Sub-group	The Board is assured that assured of partnership practice and performance to: <ul style="list-style-type: none"> • understand the risk of radicalisation& understand the risk and build the capabilities to deal with it; • implement the duty effectively; • communicate and promote the importance of the duty 	The Board has developed a Prevent Action Plan and contributes to the Haringey Prevent Delivery Group. Partners report regularly on training and are disseminating Home Office training across their staff as well as participating in QA partnership QA processes.
2.4	Disseminate Haringey's Safeguarding Adults Multi Agency Policy & Procedure, in Line with Pan London developments through launch	Partnership	Q2 and Q3 2016/17	SAB Chair and Chair Chair Prevention and Training & Development Sub-group	The Board is assured that the partnership is implementing the procedure, is compliant and that	This was completed in Q3 in terms of dissemination of the policy and procedures and the development of

					working together in safeguarding practice is improved	Haringey specific accessible tools for all partners to access.
2.5	Review of the approach to information sharing across Haringey multi-agency safeguarding and SAB's Multi-agency Information Sharing Protocol and Practitioners Guide against MSP that also engages the voluntary and community sector and is well communicated to users and carers.	Partnership Protection Prevention Accountability	Q3 2016/17	Chair QA Sub-group	The Board is assured that safeguarding information: <ul style="list-style-type: none"> • is shared efficiently and purposefully; • is shared in a timely manner to ensure vulnerable adults are safeguarded • is evidenced in performance monitoring and audits. 	Information Sharing Protocol has been agreed and disseminated and checked against other IS developments across the partnership. The protocol will be posted on HSAB's website following receipt of all parties signatures.
3	We respond to abuse and neglect in a timely and proportionate way					
		Key principle	Timescale	Lead	Success criteria	
3.1	Develop a consistent approach to conducting and learning from SARs, Domestic Homicide Reviews and Fire Death Reviews	Prevention Accountability	Q4 2016/17	Chair SAR Sub-group	The Board is assured that all deaths and other incidents involving serious abuse or	Work is underway to consider models of practice. Haringey SAB has commissioned one

					neglect are assessed within the protocol and the process managed well with the focus on learning to inform improvements.	SAR under the Care Act 2014 and has embedded learning from LSCB Serious Case Reviews. A proposal will come to the January 2017 Board.
3.2	Monitoring implementation of the MCA/Deprivation of Liberty Safeguards (DOLs) policy and in particular assuring of demand management	Protection	Quarterly reporting	Chair MCA/DoLS sub-group	The Board is assured that assessments and decisions are: <ul style="list-style-type: none"> • person-centred • timely • proportionate; and that demand and risk management is sound.	Regular quarterly reporting is received to the Board meetings and there is effective challenge
4	We are committed to learning and improving					
		Objective	Timescale	Lead	Success criteria	
4.1	Improve multi-agency knowledge and awareness of mental health including Mental Capacity Act and the use of Advocates in safeguarding work	Empowerment Protection	To be reviewed and embedded in annual training cycle	Chair Prevention and Training & Development Sub-group and Chair MCA/DoLS subgroup	The Board is assured that practice has improved through auditing of the quality of assessments and increased use of	The Council offers training on this across the partnership. As at 1.1 multi-agency auditing processes are to be developed.

					advocates	
4.2	Ensure learning from safeguarding cases is embedded in multi-agency practice.	Accountability	Quarterly reporting on multi-agency auditing	Chair QA Sub-group	The Board is assured that learning is embedded and leads to improved safeguarding practice	Proposals to share and embed learning from the SAR so far commissioned will be developed following the sign off at the November 2016 meeting.
4.3	Implement local agreed guidance on Safeguarding Adults Reviews (SAR) and ensure learning is embedded across the partnership	Partnership Accountability	Quarterly reporting	Chair SAR Sub-group	The Board is assured that all deaths and other incidents involving serious abuse or neglect are assessed within the protocol and the process managed well with the focus on learning to inform improvements and monitoring of action plans arising.	The Haringey SAR Procedure has been fully implemented. The one commissioned SAR has been reported to the SAB but not yet published due to parallel legal processes. The Chair is keeping the Board updated on developments for better sharing of learning from SARs regionally and nationally.
4.4	Develop the facilitation and commissioning of multi-agency training resources and the regular review and evaluation of the	Partnership	Q4 2016/17	Chair Prevention and Training & Development Sub-group	The Board is assured of that the opportunity for learning together	The sub-group has developed a review process for single agency training and

	training provision				across the partnership leads to improved working together and better outcomes for vulnerable adults	sharing of learning and resources. There is no full multi-agency training offer but the Council offers its safeguarding training out to partners as resources allow. The Sub-group annually reviews the training offers across the partnership and identifies gaps.
4.5	Explore feasibility of better links with LSCB, Health and Wellbeing Board and Community Safety Partnership strengthened to make better use of resources and strengthen safeguarding awareness and practice	Partnership	Q4 2016/17	Board Manager	The Board is assured that there is more effective use of resources and shared learning within a whole family approach	The Board Manager is bringing together key officers across the range of partnerships to develop this work – in the first instance in relation to Domestic Abuse in light of the new Violence Against Women & Girls

						Strategy and LSCB evaluation as agreed at the November Board meeting
4.6	SAB Annual Reports, development days and peer challenge and audit drive improvement and strategic planning are a driver for strategic planning	Accountability	Annual cycle of review and development days annually in January	SAB Chair	Strategic plan is reviewed and revised as a result and all partners can see the role of their agency and its priorities reflected in ongoing planning.	Development day in January 2016 identified priorities for 2016-17 and planning underway for a more robust process for January 2017.